



## Why Keane Care is the best choice for Multi-Facility Organizations

Keane NetSolutions offers multi-facility organizations a browser-based system that provides secure access to your data anytime anywhere and for one, some or all facilities. Support, installation, and maintenance are a snap, as software and upgrades are loaded only on the server, not individual PCs. Keane NetSolutions is a cost-effective way to move to a centralized environment. By eliminating middleware such as Citrix, it reduces the cost of connecting facilities and centralizing workflow.

Some of the benefits we offer Long-Term and Post-Acute Care multi-facility organizations:

### ***Key Information at your Fingertips: Keane Analytics***

Open your **Executive Dashboard** to see the real-time key indicators you select, such as census, AR-outstanding days of revenue, average length of stay by diagnosis/payor, and Quality Indicators. Drill down to a consolidation of multiple sites, one facility, regional groupings...the choice is yours.

**Keane Analytics' decision support tools** give you instant access to reports that you can reconfigure and display in spreadsheets, charts, and graphs.

With **Workflow Alerts** you define conditions, and Keane Analytics automatically notifies you when the conditions are met. It then takes the action(s) you set up, such as sending an e-mail, fax, or page to the people you designate.

### ***Revenue Cycle Management***

A revenue cycle management improvement process requires the assistance, cooperation, and coordination of many staff who examine their role in the billing and collection process and find ways to improve those processes.

A key element of such a process could be to determine whether facilities make full use of all the powerful billing features and functions in Resident Account Management (RAM). Those tools can automate manual steps in coordination of benefits, rebilling including retroactive changes, receiving electronic payment, collections, and complying with Medicare rules.

Additionally, these RAM features were built specifically for multi-facility organizations:

- Distribution of Setup Information – share organization-specific master files for charge masters, payor and reimbursement profiles, and billing formats to standardize AR and billing processes
- Remote Queuing (optional module) – offloads processing from workstations to servers
- Batch Charge Interface (optional module) – imports files of resident charges from third-party systems that use bar coding technology



# Multi-Facility Organizations and Keane Care

## ***Compare and Consolidate: Information for business success***

Keane Care Financial Management software offers inter-company accounting, specifically:

**General Ledger and Budgeting:** compare and consolidate the performance of individual facilities and of the organization as a whole. The system generates a wide range of on-demand reports with options for choosing one, some, or all sites, with each facility shown in a separate column. With the software's inter-company journal entry features you can transfer expenses among facilities and the corporate office.

**Accounts Payable** offers centralized processing for multiple facilities. It can allocate one invoice among multiple facilities and/or GL accounts.

With Keane Care **Payroll** software you can write one check for an employee working in two facilities, expensing charges to both facilities. Master payroll setup information can be maintained at one site and shared with others.

## ***Standardized Best Practices Manage Risk and Improve Quality of Care***

Keane NetSolutions clinical applications offer methods for standardizing best practices and language to assure all sites use the same:

- Care plan libraries
- Incident report form, with policies available online as the report is completed
- Commonly-used diagnoses and medications lists, standard orders and time codes
- Language and formats for documenting rehabilitation therapy Assessments and work-sheets, such as pre-admission evaluation and pressure ulcer risk

When facilities use Keane Care software to standardize best practices they also gain tools that:

- Prevent prohibited abbreviations and check spelling
- Audit for missing data
- Organize notes by date and/or by category
- Mark progress notes as late to encourage timely charting
- Provide feedback tools for Continuous Quality Improvement activities

## ***The Full-Service Solution for LTC Information Technology***

No other company in LTC computing can draw upon 8000 of its own employees to get the job done on time and within budget. Keane offers proven expertise in business process redesign, training, and project management of multi-facility installations.

Keane is a global company with services that include application outsourcing. Keane's solutions for an IT environment drive maximum business and IT value through process excellence and operational improvements. Clients realize significant benefits and competitive advantage through:

- Tighter control of IT maintenance and support operations
- Reduced costs associated with application maintenance
- Increased user satisfaction based on improvements in service and software functionality
- Ability to redeploy resources to strategic IT initiatives
- Faster return on investments in application development
- Metrics and performance management
- Productivity improvements that reduce IT and operating expenses

